



*Warm
Beautiful
Homes*

Warm Beautiful Homes Operations Ltd

Satisfaction Guarantee and Limited Warranty

V3.2

Warm Beautiful Homes Operations Ltd
34 Green Lane, Walsall, WS2 8JH
Tel 01922 324 060 Email Admin@wbh1.co.uk
Web www.wbh1.co.uk

Satisfaction Guarantee and Limited Warranty

Warm Beautiful Homes Operations Ltd hereby guarantees that the labour section of the work performed on its projects are to be free from defects in workmanship for a period of one year from the finish date, or date of notice of completion, whichever is the first to occur.

We are proud of the work that we do and want you to be happy with our service. Please let us know if there is something that you are not satisfied with and we will be happy to take a look at it right away.

This guarantee shall not become effective until the Client has paid Warm Beautiful Homes in full, failing which the Client shall not be entitled to claim the benefit of this guarantee.

This Standard Limited Warranty applies and is limited as follows:

- To the property only as long as it remains in the possession of the original Client
- To the work that has not been subject to accident, misuse or abuse
- To the work that has not been modified, altered, defaced, or had repairs made or attempted by others
- Warm Beautiful Homes must be immediately notified in writing within ten (10) days of first knowledge of defect by owner or his agent
- That Warm Beautiful Homes shall be given first opportunity to make any repairs, replacements or corrections to the defective work at no cost to owner within a reasonable period of time
- Certain work is excluded from warranty including, but not limited to, caulking, grouting, drywall cracks, blocked plumbing, and leaks of any type unless the unit is replaced

Materials

When Warm Beautiful Homes Operation source and supply materials and parts for your job, they are usually covered by a guarantee or warranty with the manufacturer, and not with Warm Beautiful Homes.

Manufacturer's warranties usually guarantee replacement or repair of faulty goods within a fixed period, which is usually 12 months but can vary.

Guarantees are legally enforceable, and details on how to make a claim should be included clearly when purchased, either on the packaging, receipt or other proof of purchase. This is in addition to your statutory rights as a buyer, which should also be made clear in the guarantee.

All selections relative to style, colour, texture, etc. are the sole responsibility of the customer. Warm Beautiful Homes does not guarantee matching of existing paint, stain,

tile, caulk, grout, texture, brick, mortar, etc..

Disclaimer

Warm Beautiful Homes shall not be responsible in any circumstances to the Client or any third party for any loss of profit or indirect or consequential economic damage or loss, howsoever caused, whether as a result of negligence, misrepresentation, breach of contract or otherwise.

No Other Guarantee

There are no other guarantees expressed or implied, and there is no liability for consequential damages of any nature or kind. Guarantee is for labour only. Materials are not included.